**End-User template communication**

**Subject**: Transition to TELUS Health One

Dear team member,

We are writing to share an important update regarding your employee assistance program (EAP) online platform BeneHub. Following the acquisition of Benestar by TELUS Health in December 2022, our online EAP platform will be transitioning to TELUS Health One. This change is effective today.

Here is how you can access this new EAP platform:

* Visit [one.telushealth.com](http://one.telushealth.com) or download the TELUS Health One app ([Google Play Store](https://play.google.com/store/apps/details?id=com.wam.android&hl=en_CA&gl=US) / [Apple App Store](https://apps.apple.com/ca/app/telus-health-one/id662088737)).
* Enter our organization login details.
  + Username: ENTER USERNAME
  + Password: ENTER PASSWORD

**Discover TELUS Health One**

With TELUS Health One, you will continue to have access to the same services and clinicians as before, but also to new features that will help support your wellbeing, including:

* A comprehensive app, with direct access to our vast and diverse team of clinicians
* Searchable online library of EAP content​, including articles, videos, podcasts and more
* Self-guided wellbeing programs
* Newsfeed for company posts and wellbeing content

**What does this mean for you?**

* BeneHub, your current EAP platform, will be retired by early 2024. Therefore, you are encouraged to access TELUS Health One.
* Data collected through the TELUS Health One platform will continue to be treated securely, respectfully, and in compliance with all of TELUS Health legal and customer obligations. Learn more about TELUS privacy commitment [here](https://www.telus.com/en/health/about-telus-health/privacy).

You can try the TELUS Health One platform and explore the new features today to support your health and wellbeing!

Kind regards,

[Your name]

[Your title/position]

[Your organisation name]